



October 10, 2002

MARQ Packaging Company  
P O Box 9063  
Yakima, WA 98909

To MARQ Packaging Company:

I am writing this letter on behalf of Country Oven Bakery to express our satisfaction of the MARQ HPE (*High Performance Case Erector Bottom Sealer with Direct Logic PLC*) we recently installed at our newly expanded facility.

The Case Erector was the solution to replace manpower used to hand erect our cases. Since we have installed the MARQ Case Erector, we've experienced a machine with consistent case erecting, which effectively eliminated manual labor costs.

We were in need of a case erector that could run three shifts per day consistently. After inquiring to our distributor about finding such a machine, they suggested we view the MARQ machine they recently put into implementation at another facility. We were impressed with the appearance of the MARQ machine, and knew it was our ultimate automation solution after watching it in operation.

The sales and service personnel at MARQ have been very professional and helpful, and we look forward to doing business with MARQ Packaging with our future automation needs.

Thank you.

Mark Velotta  
Country Oven Bakery